



Unaccredited care provider fees frequently asked questions

The Saskatchewan Workers' Compensation Board (WCB) has approved service fees for unaccredited care providers who assist injured workers with psychological injuries.

Here are the answers to the questions we most frequently receive.

Q. What are the fee codes and rates I can invoice?

A. For up-to-date information on billing, payments and direct deposit information, please visit our website: www.wcsask.com/care-providers/psychologist/.

Q. How do I become accredited with the WCB?

A. You can email askwcb@wcsask.com for more information on the accreditation process or visit our website at www.wcsask.com/wp-content/uploads/2013/11/PRO-51-2014-Medical-Fees-Psychologists-Guidelines.pdf

WCB accreditation is designed to ensure our customers receive care from well-qualified professionals who are independent of adjudication, insurance decisions and employer influence. Accredited care providers tell us information regarding continued treatment, return to work and further assessment and treatment.

Q. Is all treatment covered by the WCB?

A. Certain treatments may not be funded by the WCB. If you have provided service to an injured worker that does not qualify as an approved treatment, the WCB will contact you to discuss treatment options and how to transition the worker into an accredited treatment program.

We will let you and the injured worker know if a certain type of treatment is not covered.

If you have any questions related to the type of treatment you are providing, you can contact the WCB at 1.800.667.7590 and speak with your claims manager.

Q. How often do I need to send in a report? What are my reporting requirements?

A. If you are a psychologist providing primary level counselling services, you need to send the initial assessment findings to the WCB and the worker's primary care



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provider within three days of the assessment using a Psychology - Initial Assessment Report (PSYI) form. The PSYI form is on our website at www.wcbsask.com/wp-content/uploads/2013/11/psyi.pdf.

Psychologists must send us a Psychology - Progress/Discharge Report (PSYP) after three treatments if further treatment is required. The PSYP is on our website at www.wcbsask.com/wp-content/uploads/2013/11/psyp.pdf.

If the WCB does not receive timely reports, the WCB health services department will issue a warning. Future files may have reporting and/or treatment fees rescinded if reports are late or not received.

Q. What are my requirements for arranging a return-to-work plan?

- A.** The employer is legally required to make accommodated work available. When this happens, you need to make a reasonable effort to co-ordinate a return-to-work plan. The plan is a partnership between the primary care provider, worker, employer and the WCB.

Contact with the worker and employer are key in developing a successful return-to-work plan.

Q. What happens if an injured worker has not resumed regular job duties and is progressing satisfactorily, but has not recovered from the work injury after eight weeks of treatment?

- A.** If there is no indication of a return-to-work program within eight weeks of the treatment start date, the WCB will arrange a mental health program or mental health assessment. **This may occur sooner, if there is no clear indication of a return-to-work date.**

This would involve transitioning the injured worker into an accredited treatment program with an accredited psychologist. If you believe a referral to a program would be beneficial before eight weeks, please contact the WCB at 1.800.667.7590 and we can arrange this for you.

For more information on:

- Billing and accreditation, please email askwcb@wcbsask.com.
- Process and the psychological injuries unit, please email claims@wcbsask.com.