

Suspension of Benefits

The Workers' Compensation Board (WCB) has the right to review compensation payments from time-to-time. If the review shows a need, benefits can be increased, decreased, held or ended.

Benefits can be suspended if you do not go to medical appointments, procedures, or do not take part in a vocational rehabilitation program. You must tell the WCB immediately if you are not able to go to an appointment, treatment or rehabilitation program. If you do not tell us that you were not able to go, all payments given after that date may be considered as overpaid, and will be taken off future payments.

During incarceration, benefits may be redirected to a dependant as per policy POL 10/2016. In these cases, any overpayment of benefits to the worker will not be recovered from these payments.

If, without good reason*, you:

- Refuse to go to an appointment, or
- Miss an appointment
- Fail to take part in medical treatment or a rehabilitation program, or
- Fail to take part in vocational rehabilitation planning,

Your benefits will be suspended immediately until you go to the appointment, return to medical treatment, or start taking part in vocational rehabilitation.

If there was a good reason for not attending or participating in your program, you must give us proof of that reason. Payment may be provided for up to four weeks, depending on the reason. This gives us the chance to let you know what is expected of you and the results of not attending your treatments. This also gives you time to find other options for income support. (This payment of benefits is not charged to the employer's cost record.)

* "Good reason" is a situation, cause or matter beyond your control. Reasons would be similar to those accepted by an employer as a proper excuse for not going to work, like illness, death in the family, severe weather limiting travel, etc. Personal choice is not considered a good reason.

For further information, contact the Operations Division:

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