

The WCB employer appeals process

As an employer, you have the right to appeal an injury claim decision or a decision on your employer account. These are the two aspects to an employer appeal.

For more information, visit wcbsask.com/employer-appeals

Workers'

Appealing an injury claim decision A decision must be made at each step of the appeal process before you can move to the next step.

Fair Practices Office

Considering an appeal? Contact the Fair Practices Office.

The Fair Practices Office (FPO) is an independent office within the WCB. The FPO provides impartial assistance to anyone who has questions or concerns about the services they received from the WCB.

Phone: 306.787.8651

Toll free: 1.888.787.8651

Email: fairpracticeoffice@wcbsask.com

wcbsask.com/fair-practices-office

Get started here...

• Find more information and forms at wcbsask.com/employer-appeals

- To appoint someone to represent you: Authorization Letter of Representation (EREP) form at wcbsask.com/documents/ authorization-letter-representation-erep
- To get copies of the information from your worker's claim file: Employer's Request for Copy of Relevant Records in File (EROI) form at wcbsask.com/documents/employers-requestphotocopy-relevant-records-files-eroi
- If you are an employer representative: Employer Representative's Request for Copy of Relevant Records in File(s) (ERO2) form at <u>wcbsask.</u> <u>com/documents/employers-representative-</u> request-information-ero2

STEP 1: Initial review

Contact the WCB staff member who made the initial decision on the worker's claim so they can explain the decision and answer your questions. Provide any new information that could affect the decision so it can be reconsidered.

All appeals (steps 2 and 3) must be in writing and include:

- the worker's name
- the WCB claim number
- the decision you are questioning (including date and decision-maker)
- why you disagree with the decision
- how you think the decision should be resolved
- any other information to support your position

2 STEP 2: Appeals department

Now you can appeal to the appeals department, which is independent of operations. Send your appeal by email, file it online or send it in writing by mail addressed to the appeals department.

Email: appeals@wcbsask.com

Online: wcbsask.com/workers/worker-appeals Mail: 200-1881 Scarth St., Regina, SK S4P 4L1

STEP 3: Board Appeal Tribunal

Now you can appeal to the Board Appeal Tribunal as the final level of appeal. Send your appeal by email, file it online or send it in writing by mail addressed to the Board Appeal Tribunal.

Email: <u>boardappeal@wcbsask.com</u> Online: <u>wcbsask.com/board-appeal-tribunal-employers</u> Mail: 200-1881 Scarth St., Regina, SK S4P 4L1

Once your appeal is registered, the WCB will send you the expected wait time for a decision by letter. An assigned appeals officer will review your appeal and may do further investigation, phone calls and meetings, research relevant legislation and policy, and weigh evidence before making a decision on your appeal.

Appealing an employer account decision A decision must be made at each step of the appeal process before you can move to the next step.

STEP 1: Initial review

Contact the WCB staff member in employer accounts who made the initial decision related to your account so they can explain the decision and answer your questions. Provide any new information that could affect the decision so it can be reconsidered.

All appeals (steps 2 and 3) must be in writing and include:

• the decision you are questioning (including date and decision-maker)

- why you disagree with the decision
- how you think the decision should be resolved
 any other information to support your position



Now you can appeal to the assessment committee. Send your appeal by email or in writing by mail to the assessment committee.

Email: employerservices@wcbsask.com Mail: 200-1881 Scarth St., Regina, SK S4P 4L1

The committee will review the file and provide their decision to you in writing.

STEP 3: Board Appeal Tribunal

Now you can appeal to the Board Appeal Tribunal as the final level of appeal. Send your appeal by email, file it online or send it in writing by mail addressed to the Board Appeal Tribunal.

Email: boardappeal@wcbsask.com

Online: wcbsask.com/board-appeal-tribunal-employers Mail: 200-1881 Scarth St., Regina, SK S4P 4L1

Once your appeal is registered, the WCB will send you the expected wait time for a decision by letter. An assistant to the board will summarize the claim file for the tribunal. If you ask for a hearing, the tribunal will decide if it will take place. If you do not ask for a hearing, the tribunal will make a decision based on the information in the claim file.