Get started on your claim with a basic WCB online account

The Saskatchewan Workers' Compensation Board (WCB) has streamlined the online account registration process. Workers can now get automatic online access with the new basic WCB online account.

Create a fast and secure **BASIC account**

Customers can create a basic WCB online account automatically with only their email, name and password.

A basic WCB online account is not directly linked to your claim but is available for workers to quickly report an injury, securely send information and upload documents.

Basic WCB online account features:

- report an injury
- securely upload documents, forms and files
- ✓ submit an appeal
- securely send information to the WCB
- review and print submitted forms
- access your account 24/7
- bookmark uploaded documents
- access how-to guides and instructions

Get access to more services with a **FULL account**

Workers with a registered claim can request access to their linked full WCB online account. With this access you can view claim information, submit claims expenses, attach receipts and more.

With a full WCB online account, you have all the basic WCB online account features plus access to more online services.

Full WCB online account features:

- includes all basic WCB online account features
- view your claim and personal information
- view payments
- submit expense forms and receipts
- ✓ update your personal information
- ✓ auto-fill online forms with claim information
- ✓ view your appeal status



Submit claims expenses and securely upload documents online

Did you know you can submit expenses for your WCB claim online? Get started with a basic <u>WCB online</u> <u>account</u>. Send information to your WCB representative(s) and upload files and forms with the secure document transfer feature. Request account access to your full WCB online account to submit expenses online.

Help speed up your claims process and submit your expenses online

The WCB introduces the new online expense form online service. This service can help streamline the claims process and reduce submission errors with the following features:

- Guides you step-by-step through the expense forms in easy-to-manage sections.
- Auto-fill your online forms with claim information.
- Save your progress on forms.
- Attach files and send comments to your WCB representative(s).
- Creates an automatic PDF of your submitted forms to download or print.

What kind of expenses can I submit?

The WCB provides <u>benefits and</u> <u>assistance</u> to injured workers, depending on the medical and vocational needs of each situation. These can include <u>travel</u>, <u>medical</u>, <u>temporary additional</u> or <u>vocational expenses</u>.



Easily send information and upload documents with secure document transfers

With the WCB's new secure document transfer online service, you can:

- Upload documents, forms or images.
- Send information directly to your WCB representative(s).
- Have the assurance of enhanced security and privacy.

Have questions?

Learn how to create an online account, submit expenses, upload a document or send information through your online account with our easy-to-follow guides. View more resources at wcbsask.com/online-services or wcbsask.com/your-benefits-and-assistance.

If you need any assistance with creating or using your online account, please reach out to the WCB by calling 1.800.667.7590 or emailing <u>askwcb@wcbsask.com</u>. We're here to help!

Visit <u>wcbsask.com</u> and sign up for a WCB online account today.

