Phone: 306.787.4370 Toll free: 1.800.667.7590 Fax: 306.787.4311

Toll free fax: 1.888.844.7773

# Hearing service fees and fee codes

Effective: Jan. 1, 2024

- The WCB will fund the following hearing services for claims accepted for traumatic and occupational noise induced hearing:
  - Fee code 200 full audiological assessment.
  - Fee code 202 and 222 hearing instruments.
  - Fee code 220 approved accessories.
  - Fee code 205 repair fees.
  - Fee code 206 batteries.
  - Fee code 213 fitting and dispensing.
  - o Fee code 214 per ear service.
  - o Fee code 215 ear moulds: Behind the ear models and custom.
  - o Fee code 218 shipping fee.

The associated fees and business rules for the above fee codes follow.

- Hearing instruments will be funded minus accessories. The following and other accessories should not be issued or authorization to issue requested:
  - drying system
  - sleeve moulds
  - easy phone auto t-coil
  - battery tester
  - all manufacturer streamers
  - o sound-transmitting units for TVs
  - o ear wax removal system
  - wax receptor
- The WCB reserves audit privileges and post payment reconciliation where inappropriate billing has occurred.
- For clarification, contact the health-care services manager at 306.933.7235, who may consult the executive of the Saskatchewan Hearing Instrument Practitioners regarding the spirit of the negotiation that led to the above fee schedule.

Updated: 01/24

Phone: 306.787.4370 Toll free: 1.800.667.7590 Fax: 306.787.4311

Toll free fax: 1.888.844.7773

				Effectiv	e date		
Service	Fee code	lan 1					
		2023	2024	2025	2026	2027	2028
Full audiological assessment	200	\$130.03	\$136.53	\$139.26	\$142.05	\$144.89	\$147.79

- To be conducted by a WCB accredited audiologist or hearing instrument practitioner.
- Comprehensive evaluation including history of hearing problems.
- Otoscopic evaluation.
- Pure-tone air conduction testing and masking when indicated to include the following frequencies: 250, 500, 1,000, 2,000, 3,000, 4,000, 6,000 and 8,000Hz.
- Pure-tone bone conduction testing to include the above-noted frequencies and masking when indicated. Please note: The WCB requires all frequencies, including 3,000Hz, for determining an injured worker's degree of permanent impairment.
- Speech audiometry including speech reception threshold testing, determination of uncomfortable levels, most comfortable levels and speech discrimination testing level.
- Assessment of the function of the middle ear system or impedance audiometry;
- Depending on the results of the impedance testing, a referral for additional testing as may be required.
- A detailed written report of the audiological test results, including recommendations regarding appropriate amplification, signed and dated by the individual performing the test.
- May be repeated every three years except where the worker experiences a sudden onset of tinnitus or sudden unilateral hearing loss after illness in a worker with bilateral hearing aids.

Phone: 306.787.4370 Toll free: 1.800.667.7590 Fax: 306.787.4311

Toll free fax: 1.888.844.7773

Service Fee			Effective date						
		Description		Jan. 1					
			2023	2024	2025	2026	2027	2028	
	202	Manufacturer's cost not to	\$990	\$1,039.50	\$1,060.29	\$1,081.50	\$1,103.13	\$1,125.19	
Hearing	202	exceed:	Plus 10 per cent handling fees						
ins trum ent	222	Loss and damage not to exceed:	\$330	\$346.50	\$353.43	\$360.50	\$367.71	\$375.06	
	222		Plus 50 per cent handling fees						

## Business rules:

- Fee to include a three-year standardized warranty.
- o Includes the hearing aid but no accessories. See list of items not funded.
- o Includes directional microphone except in CIC (completely in the canal) models.
- Manufacturer's invoice to be attached to the WCB invoice stamped "not for payment".
- This fee includes aids for those workers still in the work force who require a product suitable for multi-person discussion and noisy background situations.
- Where the injured worker chooses an upgraded product, the worker will pay the
  difference between the aid that was recommended and the aid chosen;
  notwithstanding the ceiling for fee code 202. The worker will not pay additional
  fitting/follow up or other fees payable by the WCB.
- Fee includes where the worker has lost a hearing aid, with pre-approval.
- The WCB will approve replacement aids only where the current aid cannot be adjusted in response to a significant change in hearing, where there are signs of inadequate gain available, improper amplification for hearing loss, improper fit resulting in feedback, where repair is no longer cost effective, with pre-approval.

		Effective date						
Service	Fee code Jan. 1							
		2023	2024	2025	2026	2027	2028	
Approved accessories	220	Manufacturer's price plus 50 per cent handling fees.					S.	

### Business rules

 Approved equipment: remote control to adjust the volume of aid without using a cell phone (initial purchase and replacements when not covered under warranty), replacement charger (when not covered under warranty), and dry aid kits (max of \$25 per year).

Phone: 306.787.4370 Toll free: 1.800.667.7590 Fax: 306.787.4311

Toll free fax: 1.888.844.7773

Service	Fee code	Fee
Repair fee	205	Manufacturer's price plus 50 per cent handling fees.

#### Business rules

- Not billable while warranty period in effect.
- From end of warranty period (end of third year) to the end of fourth year post issuance, up to 50 per cent (not including handling fee) of the amount for fee code 202 may be invoiced to the WCB without pre-authorization.
- Pre-authorization is required for any aid greater than four years post issuance date or repair costs are above 50 per cent (not including handling fee) of the amount for fee code 202.
- Manufacturer's invoice must be included when billing for a repair fee and stamped "Not for payment."
- o Fee payable once per transaction with the manufacturer (not the aid).
- Where a receiver has been replaced, no fee is billable during the warranty period of the replacement receiver.

		Effective date							
Service	Fee code	Jan. 1							
		2023	2024	2025	2026	2027	2028		
Batteries	206	\$0.83 per cell	\$0.87 per cell	\$0.89 per cell	\$0.91 per cell	\$0.92 per cell	\$0.94 per cell		

- Non-rechargeable batteries are provided to injured workers to last until the next service visit without pre-authorization.
- Where a worker runs out of batteries, more may be issued without preauthorization.
- No service fee (fee code 214) is billable to the WCB if only supplying batteries.



Phone: 306.787.4370 Toll free: 1.800.667.7590 Fax: 306.787.4311

Toll free fax: 1.888.844.7773

				Effectiv	ve date			
Service	Fee code	Jan. 1						
		2023	2024	2025	2026	2027	2028	
Fitting and dispensing	213	\$577.50	\$606.38	\$618.50	\$630.87	\$643.49	\$656.36	

- Selection of appropriate hearing aid device.
- o Ear mould impression.
- o Programming of the hearing aid device.
- Real Ear Measurements (REM) for fitting verification.
- Verification of audibility, comfort and tolerance.
- Speech mapping if available.
- o Quality control checks (electroacoustic checks).
- Appropriate training and counselling regarding usage of hearing aid device.
- Counselling injured worker regarding the realistic expectation of the benefits during and after adjustment period.
- Follow up with the injured worker within the hearing aid manufacturer's noted trial period (follow up visit to include adjustments, counselling, repair and reprograming if necessary).
- \*Includes the allotted service visits within the first year after new aid is issued including labour on repair, cleaning, re-tubing, vacuuming, readjustments and verification.
- o Provide all product manuals and warranty information.
- Any warranty work required without additional handling/shipping fees.
- The WCB does not fund extended warranty.
- Not applicable for aids being replaced due to loss or damage (that were billed as fee code 222).

		Effective date							
Service	Fee code	Jan. 1							
		2023	2024	2025	2026	2027	2028		
Per ear service	214	\$33	\$34.65	\$35.34	\$36.05	\$36.77	\$37.51		

Phone: 306.787.4370 Toll free: 1.800.667.7590 Fax: 306.787.4311

Toll free fax: 1.888.844.7773

# Business rules

- Includes minor in-house repairs (excluding supplies), performance checks, reprogramming, cleaning, vacuuming, re-tubing, and adjustments.
- Worker will be provided a six-month supply of batteries (if applicable) to last until next service visit, billable to the WCB without pre-authorization.
- Limited to two visits per year. An additional two visits can be billed, if a client contacts provider and requests additional support – their request must be documented in chart notes.
- Service fees are billable only after the one-year anniversary of the fitting/dispensing date as the first-year service fees are included in the fitting/dispensing fee.
- Applicable only if service is provided by or supervised by an audiologist or hearing instrument practitioner.
- o Includes labour for all warranty items during warranty period.

		Effective date					
Service	Fee code	Jan. 1					
		2023	2024	2025	2026	2027	2028
Consumable parts	220	Manufacturer's price plus 50 per cent handling fees.					

- Billed in conjunction of fee code 214 or separately when providing items per client need. (Max of four times per year without prior approval).
- Must enter the list of parts supplied into the invoice comments to be eligible for payment
- For all incidental parts and projects required for regular maintenance of aids including domes, tubes, microphone covers, wind covers, wax guards, filters, microphones.
- Parts not eligible for warranty coverage (excluding damage) during the first three years that are replaced in-clinic.
- For all other parts and repairs, see repair fee (fee code 205).

Phone: 306.787.4370 Toll free: 1.800.667.7590 Fax: 306.787.4311

Toll free fax: 1.888.844.7773

Service	Fee code	Fee
Ear moulds; behind the ear models and custom ear moulds	215	Manufacturer's price plus 50 per cent handling fees.

# Business rules

- o This fee applies to moulds for each ear.
- Custom moulds may be issued without pre-authorization where domes/tips are not effective and excessive feedback occurs.
- May be replaced once every two years without pre-authorization, with the WCB billed after the warranty period has expired only.
- Includes mould impressions for custom moulds.

Service	Fee code	Fee
Shipping fee	218	Actual cost; Not to exceed \$25

- o Invoice actual cost, amount payable is not to exceed \$25.
- Manufacturer shipping fees:
  - Payable when charges are incurred related to hearing instruments (fee codes 202 and 222), manufacturer repairs (fee code 205), and ear moulds (fee code 215).
- Shipping costs to worker:
  - Billable only for hearing aid mailed or couriered to an injured worker with a receipt for both the mailing/courier and insurance both attached to the invoice stamped "not for payment."
  - Only payable if there is an urgent medical need for the repair or if the worker does not reside or travel to that city on a regular basis for personal needs.