COVID-19

MANAGEMENT OF POSSIBLE PATIENTS IN PRIMARY CARE CLINIC

Patient phones ahead to clinic

Signage on door advises patient to STOP & DO NOT ENTER

Do you have symptoms of COVID-19 including fever, cough, shortness of breath or difficulty breathing?

Patient arrives at clinic

NO

YES

Patient returns to vehicle & calls clinic ( # on door/signage)

Follow script provided by Public Health

Phone triage by physician

Accessibility & severity of patient symptoms

Unstable

Mild Symptoms

Moderate to severe

Call EMS

Refer to test

Refer to ER

In the event patient does not have a phone but has symptoms
- Patient is to notify reception from doorway & return to vehicle
- Physician to assess at vehicle 6 feet away

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